

# Curriculum Vitae

## Michelle Joy Ross, MS, CCC-SLP

South Pasadena, CA

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## Work History

Keck Medical Center of USC, Los Angeles, CA

*Speech-Language Pathologist*

September 2018 – present

- Diagnosed and treated communication and dysphagia disorders for acute care, inpatient rehab and outpatient including covering caseload at Norris Comprehensive Cancer Center.
- Completed instrumental assessments with videofluoroscopy (VFSS) for dysphagia, use of endoscopy (FEES) for dysphagia and assisting physicians during vocal fold injections.
- Participated in monthly interdisciplinary Rounds for dysphagia and dysphonia.
- Designated SLP of the Multidisciplinary ALS Center which is an ALS Center of Excellence including AAC device fitting for assistive technology.
- Edited policy and procedures for acute care with presentation at committee.
- Created Microsoft Sharepoint website for intradepartmental communications and centralization of team projects and documentation.
- Supervised a graduate student during clinical rotation within the acute care setting.

AHMC Garfield Medical Center, Monterey Park, CA

*Speech-Language Pathologist per diem*

September 2018 – present

*Speech-Language Pathologist*

January 2015 – September 2018

- Diagnosed and treated communication and dysphagia disorders for acute care, inpatient rehab and outpatient with use of neuromuscular electrical stimulation (NMES) and Lee Silverman Voice Treatment (LSVT-LOUD).
- Trained new nurses and conducted yearly seminars in dysphagia, tracheostomy/ventilators, and use of Passy-Muir speaking valves.
- Completed and interpreted instrumental assessments with use of FEES and VFSS including mentoring for new staff.
- Developed policy and procedures, staff training and Speech Team organizational systems.
- Educated patients and families with multiple diverse ethnicities and nationalities using certified medical interpreters for the majority of caseload.
- Supervised graduate student during final externship in acute care and outpatient setting.

Interface Rehab Inc., Los Angeles, CA  
*Speech-Language Pathologist per diem*  
*Speech-Language Pathologist*

January 2015 – present  
December 2013 – January 2015

- Taught continuing education seminar for all Los Angeles regional districts during the LA Regional District annual meetings on the topic: Behavior Management, May 2016.
- Diagnosed and treated communication and dysphagia disorders for skilled nursing facility.
- Provided family and patient education regarding goals and strategies.
- Communicated with nursing staff and dietitians regarding patient progress and treatment.
- Managed caseloads of multiple facilities with coordination between Director of Rehab and Staffing Coordinator.

Texas NeuroRehab Center, Austin, TX  
*Speech-Language Pathologist per diem*

April 2013 – December 2013

- Responsible for diagnosis and treatment of communication disorders and dysphagia secondary to traumatic and acquired brain injuries within a long-term acute care hospital.
- Completed VFSS for diagnosis and treatment of dysphagia.
- Participated in biweekly medical patient rounds with rehab team and family.
- Communicated with physicians regarding patient progress and treatment.
- Completed AAC evaluation and treatment for patients with aphasia and apraxia.

Reliant Rehab Hospital, Austin, TX  
*Speech-Language Pathologist per diem*

April 2013 – December 2013

- Diagnosed and treated communication and dysphagia disorders for inpatient rehab.
- Provided family and patient education for resources within the community.
- Communicated with medical staff and attended medical rounds with interdisciplinary focus.
- Coordinated off-site VFSS and implemented dysphagia precautions and treatment.

CORE Health Care, Dripping Springs, TX  
*Speech-Language Pathologist*

June 2011 – March 2013

- Diagnosed and treated cognitive-linguistic, voice and dysphagia disorders for inpatient and outpatient in a post-acute brain injury rehab facility.
- Utilized both individual and group treatment with community re-entry focus including therapy in community settings.
- Led the development of electronic assessment and documentation in collaboration with IT.

University of North Texas Speech and Hearing Department, Denton, TX

*Assistant to the Graduate Directors*

August 2009 – December 2010

- Hosted tours of the department, clerical admissions work and phone conferencing prospective students.
- Aided in redesign of departmental website informational content.

The Capitol School of Austin, Austin, TX

July 2008 – May 2009

- Lead teacher for a Friday after-school program for spring semester with preschool and kindergarten age focused on children with speech, language and learning differences.
- Volunteered as classroom aide during fall semester with preschool age.
- Assisted teacher for summer camp with focus on communication skills.

Crème de la Crème, Houston, TX

July 2007 – August 2007

- Recreational teacher organizing games and water-safe activities for ages 2-6 years old.
- Substitute teacher for ages 0-6 years old including following lesson plans.

The Parish School, Houston, TX

May 2007 – July 2007

- Assisted teacher during summer camp and summer semester for ages 2-12 years old.
- Lead teacher for after-school program including development of activities.

## **Internships**

Texas NeuroRehab Center, Austin, TX

*Speech Therapy Student Intern*

January 2011 – May 2011

- Diagnosed and treated dysphagia, voice, and cognitive disorders for inpatient and outpatient in a long-term acute care hospital.
- Developed cross-referenced therapy tool for use with department computer software.
- Evaluated and performed VFSS under supervision.

Denton Regional Medical Center, Denton, TX

*Speech Therapy Student Intern*

August 2010 – December 2010

- Diagnosed and treated dysphagia and cognitive disorders in an acute care setting.
- Assisted with interpretation of VFSS.

University of North Texas Speech and Hearing Clinic, Denton, TX

*Speech Therapy Student Intern*

August 2009 – July 2010

- Provided evaluation and treatment of children and adults in the areas of expressive/receptive language, articulation, fluency, hearing and pragmatics.
- Involved on specialty teams: Preschool Language Program, Autism Social Group and Child/Family Resource Center Diagnostics and Voice Diagnostics.

Texas School for the Deaf, Austin, TX

*Student Intern*

September 2008 – May 2009

- Interned in a classroom setting with Deaf students, including children with cochlear implants, with rotations in preschool, 1<sup>st</sup> grade and 5<sup>th</sup> grade math/science classes for college credit.

University of Texas at Austin Speech and Hearing Clinic, Austin, TX

*Student Intern*

September 2008 – May 2009

- Interned in the university clinic paired with a graduate SLP student to collect data, transcribe therapy from videos, observe session treatment and documentation.

Educational Resource Center on Deafness, Austin, TX

*Student Intern*

September 2008 – December 2008

- Interned at the State of Texas outreach center for Deaf education resources including clerical work and assisting with project planning.

## Education

Master of Science in Speech-Language Pathology, graduated May 2011  
University of North Texas

Bachelor of Science, Communication Sciences & Disorders, graduated May 2009  
The University of Texas at Austin

- Fulfilled the requirements for Deaf Education and Speech-Language Pathology with a concentration in American Sign Language and completion of the Bridging Disciplines program mentored by Dr. Mark Bernstein.

## Professional Qualifications

American Speech-Language and Hearing Association (ASHA) CCC-SLP  
License #12157875, current  
Special Interest Group: Dysphagia

California Speech-Language Pathology, Audiology and Hearing Aid Dispensers Board  
Speech-Language Pathologist license #21324, current

Texas Speech-Language Pathology and Audiology Board  
Speech-Language Pathologist license #106657, expired

American Heart Association, BLS/CPR, current

Fast and Functional for TMD and Orofacial Pain	August 2020
ARK-J Online Short Course	August 2020
McNeil Dysphagia Treatment Program (MDTP)	January 2020
Emory University's Laryngeal Imaging & FEES Course	February 2013
VitalStim Certified Provider (NMES)	August 2012
Certified Brain Injury Specialist (CBIS)	March 2012
Lee Silverman Voice Treatment (LSVT-LOUD)	May 2011

## **Presentations**

Nicholls, J., Ross, M., Peters, M., Kimbar, D., Garcia, I., Wu, C. (2020, July 21). *Therapy in the Time of COVID* [Panel Discussion]. California State University Los Angeles.

Nam, S., Ross, M., Koster, M., Franklin, R. (2020, November). *Swallowing the Facts: Post-Extubation Dysphagia and its Management Using an Interdisciplinary Approach with ENT* [Presentation]. American Speech-Language Hearing Association Convention 2020, San Diego, CA. (Conference canceled)

Ross, M., Nam, S., Ouyoung, M., Villegas, B.C. (2020, March). *Aspiration PNA: Are You Practicing Fear-Based Dysphagia Management?* [Presentation]. California Speech-Language Hearing Association Convention 2020, Anaheim CA. (Conference canceled)

Ouyoung, M., Sinha, U., Villegas, B.C., Nam, S. Use of FEES in Acute Care Setting. California Speech and Hearing Association Convention. Pasadena, CA. March 2019.

- Presented caseload information regarding video interpretation for FEES in acute care.

Ross, M. Behavior Management. Interface Rehab Inc.'s Los Angeles Regional District Annual Meetings. May 2016.

AHMC Garfield Medical Center

- Staff in-service presentation for LSVT LOUD in the outpatient clinic setting for June 2016.
- New staff and yearly re-trainings for nursing regarding oral care, diet modifications, feeding strategies, referral criteria and prevention of aspiration pneumonia routinely 2013 – 2018.

## **Activities**

MedSLP Collective  
*Member at Large*

March 2018 – August 2020

Zeta Phi Eta- Beta Zeta Chapter  
*Vice President*

August 2006 – May 2009  
June 2008 – May 2009

Professional fraternity in the communication arts and sciences

National Student Speech-Language Hearing Association

August 2006 – May 2009

## **Awards**

ASHA ACE Award

April 2020

*Recognition of exceeding continuing education requirements*

Zeta Phi Eta Foundation Award

August 2010